

<u>Dreams Beach Resort</u> <u>Hard All Inclusive Formula V.2023</u>

Dear valued guest,

We are thrilled to welcome you to Dreams Beach Resort in Sharm El Sheikh! We would like to take this opportunity to provide you with all the information you need to make the most of your stay. Our Hard All Inclusive Package for 2023 is designed to ensure your comfort and enjoyment.

Room Information:

- Check-in time is at 2:00 PM and check-out time is at 12:00 PM. late checkout is available for an additional charge, please contact the reception desk for availability.
- Room cleaning and maid service will be provided as needed and upon request, along with towel replacement.
- For security reasons, please store your valuables in the safe box located in your room's wardrobe and keep the safe box open at checkout time. The hotel is not responsible for valuable items left outside the safe box.
- Personal items left outside the room or on the terrace/balcony are the guests' responsibility, and the hotel management will not be liable for any loss.
- Linens, including towels, pillows, etc., cannot be taken outside the hotel. Beach towels will be available in your room, and towel exchange will occur during room cleaning. A fee of \$13 will be charged for a lost beach towel.
- Guests are entitled to use the beach at Dreams Beach Resort along with the pools at Dreams Vacation resort, and drinks will only be served at Andalusia Bar according to the All Inclusive concept.

Meals and Snacks:

- Breakfast: Buffet-style served at the Main Restaurant "L'Opera" from 7:00 hrs. to 10:00 hrs.
- Lunch: Served from 13:00 hrs. to 15:00 hrs. at "L'Opera" Main Restaurant and the Grill House Restaurant at the Beach.
- Dinner: Served from 19:00 hrs. to 22:00 hrs. at "L'Opera" Main Restaurant with live cooking corners. One dinner per week is available at the Grill House at the Beach, Mexican Restaurant at Dreams Vacation, or Fish Restaurant at the Beach with prior reservation.
- Snacks: From 16:00 hrs. to 17:00 hrs. at the swimming pool and from 23:30 hrs. to 00:30 hrs. at "L'Opera Terrace."

Drinks:

- The Lobby Bar is open 24 hours, but alcoholic drinks are only served from 13:00 hrs. to 23:00 hrs. All drinks are served according to outlet hours except for alcoholic drinks.
- Soft drinks, local alcoholic drinks, dispenser mineral water, tang juice, American coffee, tea, and hot chocolate are included. Alcoholic and non-alcoholic cocktails are available on the menu.
- Local wine is served during lunch and dinner at the Main Restaurant (L'Opera).

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• Bedouin Tent drinks are included in the all-inclusive services, but alcoholic drinks will only be served till 00:00 hrs.

Sports and Leisure Activities:

- Free Wi-Fi in the Lobby.
- Pool activities, table tennis, beach volleyball, beach mini football, and boccia.
- Tennis is available during the day with a reservation at the recreation center.
- Gymnasium.
- Please note: reserving sunbeds is not allowed.

Entertainment:

- Daily animation activities during day time
- Evening international, oriental, or animation shows

Children Activities:

- Two children pools
- Mini disco every night
- Kids Areas

Services Available with Extra Charge:

- All massages and masks.
- Sauna, Jacuzzi, and Turkish bath.
- Tennis after sunset (prior reservation is required).
- Laundry, pressing, and dry cleaning.
- Diving and snorkeling.
- Doctor services (doctor available on call 24 hours).
- Beverages in bottles
- Alcoholic drinks after 23:00 hrs
- Espresso, cappuccino, and Turkish coffee
- All imported alcoholic drinks
- Freshly squeezed seasonal fruit juice

Note: The management reserves the right to make changes to the above concept due to weather conditions, guest requests, or any force majeure developments without prior notice.

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